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W.H.PERR®N

WAYS TO REACH US DO NOT HESITATE TO CONTACT THE W.H. PERRON CUSTOMER SERVICE FOR YOUR ORDERS!

Before you call have your list, client number and credit card handy.

Reach us at 450 682-9071 or toll-free 1 800 723-9071. We accept payment by Visa or Mastercard. We do not accept collect calls.

Send your order by fax to **450 682-4959** or toll free **1 800 567-4594**. We accept payment by Visa or Mastercard.

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You can send your order by email to: mail@whperron.com Payment by Visa or Mastercard credit cards.

OFFICE HOURS – 2024-2025

| September 3, 2024 – May 2, 2025 | 8:00 a.m. – 5:00 p.m. | Monday to Friday |
|---------------------------------|-----------------------|--------------------|
| May 5, 2025 – June 27, 2025 | 8:00 a.m. – 4:00 p.m. | Monday to Friday |
| June 30, 2025 – August 29, 2025 | 8:00 a.m. – 4:00 p.m. | Monday to Thursday |
| June 30, 2025 – August 29, 2025 | 8:00 a.m. – 1:00 p.m. | Friday |

OUR OFFICE WILL BE CLOSED FROM DECEMBER 20, 2024, AT 12:00 (NOON) UNTIL JANUARY 2, 2025, INCLUSIVELY.

CUSTOMER SERVICE : Upon receipt of your order, we suggest that you check the content of your order to ensure that everything is correct. Notify us immediately for any errors (have your customer number ready) by calling by calling 1 800 723-9071 or 450 682-9071 or by email at mail@whperron.com.

Forward any claims or complaints by mail to W.H. Perron / 2914 Curé-Labelle Blvd / Laval (Quebec) H7P 5R9

Due to the fragility of the products, the climatic variations and complexity of the transport, W.H. Perron, inform its customers of the regions of: Newfoundland and Labrador / P.E.I. / Quebec J0M / Alberta / Saskatchewan / Manitoba / Nunavut / Yukon / N.W.T. and British Columbia (postal codes beginning with A - C - J0M - R - S - T - V - X - Y) that the abovementioned products are no longer being shipped.

LIST OF UNIT PRICES FOUND IN THE CATALOGUE

| UNIT PRICES | UNIT PRICES FOR 3 PACKAGES OR MORE OF THE SAME PRODUCT CODE | | | | | |
|-------------|---|--|--|--|--|--|
| 3,59 \$ | 3,23 \$ | | | | | |
| 4,10 \$ | 3,69 \$ | | | | | |
| 4,20\$ | 3,78 \$ | | | | | |
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| 16,59 \$ | 14,93 \$ | | | | | |
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| 30,69 \$ | 27,62 \$ | | | | | |
| 60,49 \$ | 54,44 \$ | | | | | |
| 79,19 \$ | 63,17 \$ | | | | | |



HANDLING AND SHIPPING CHARGES STRAWBERRY PLANT PLUGS, POTATOES, ONIONS

Handling and shipping costs are fixed at \$11.95 for customers of the regions of Quebec (except JOM area), Ontario, New Brunswick, and Nova Scotia.

LAW 25

Rest assured that your credit card information is only kept for the time of the payment process. After confirmation by your bank, the data is immediately deleted from our system.

For any information concerning the protection of personal information, please contact Mr. Benoit Plante, Privacy Officer, via email (see below).

responsable.loi.25@norseco.com

SATISFACTION PROGRAM

W.H. Perron is committed to provide you with healthy, vigorous seeds that meet your needs and expectations.

If you are not satisfied with our seeds, we will replace them promptly, free of charge. Our satisfaction program recognizes that results depend on climate, soil and crops; therefore, we must limit our liability to the purchase price of the seed.

From the date of receipt of the product, you have an allotted period of time to send us a detailed written notice explaining why the product is not satisfactory. The original invoice must be included with your request.

| PRODUCTS | PERIOD ALLOWED FOR RETURNS |
|-----------------------------------|----------------------------|
| Seeds | 6 months |
| Strawberries, Potatoes and Onions | 3 months |
| * Perennial Flowers seeds | 6 months |
| **Accessories | 30 days |

* Our Satisfaction Program applies only if you order perennial flower seeds recommended for your hardiness zone. (See «HARDINESS ZONE» section on our website.)

** You have a period of thirty (30) days to notify W.H. Perron of any damaged or non-functioning accessories in order to obtain a full refund or credit note. After 30 days, the damaged accessory must be returned directly to the manufacturer according to the terms of the warranty.

While every precaution is taken, errors in pricing or specifications may occur on our website and in printed catalogues. We reserve the right to change prices without notice.

| W.H.PERR®N STRAW | 2025 ORD BERRY PLANT PLU | DER FORM JGS, POTATOES & | ONIONS | 10 | | | | | | | | 10 |
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